

# HEALTH & SAFETY CHARTER

## OUR COMMITMENT TO MEMBERS & VISITORS

In line with World Health Organisation and local government guidance, British Skydiving along with the Drop Zone Operators have put the following measures in place to ensure the health and safety of all visitors and staff. Fully trained staff will be the daily guardians of this charter and will look forward to welcoming members and customers!



### PLANNING YOUR VISIT

- Timed ticketing, with specific slots for vulnerable visitors.
- Reduced capacities to allow for social distancing.
- Online bookings in advance to avoid crowds.

### ON ARRIVAL

- Trained staff to reassure you.
- Body temperature screening prior to entry.
- Masks will be available as required.
- Hand sanitisation stations.
- Restricted numbers.



### THROUGHOUT THE DZ WE PROVIDE:

- Advanced and consistent cleaning regimes.
- Handwashing facilities.
- Non-contact interactions with staff.

### OUR FULLY TRAINED STAFF

- Fully trained and confident staff.
- Social distancing guardians.
- PPE for all staff.
- Daily health checks.



### 5 STAR CUSTOMER SERVICE

- A safe, welcoming and memorable experience.
- Social distancing guidance and execution.
- Fully sanitised equipment.
- Social distanced seating and outdoor benches.
- Packaged food, disposable cups and cutlery.
- Contactless till points and payments.